

# **THOMSON**

## **Digital Cordless Telephone**

### **User Manual**



## **GRAPH**

TH-013DB / TH-013DE / TH-013DP / TH-013DG  
TH-014DB / TH-014DE / TH-014DP / TH-014DG



Please retain this user manual for future reference.

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# Getting started

## IMPORTANT SAFETY INSTRUCTIONS

### ► Important

To reduce the risk of fire, electric shock and injury, always observe the following basic precautions when using your telephone:

- This appliance is intended for indoor use only.
- Observe all markings on the product.
- Do not expose your telephone to moisture and avoid contact with liquids.
- To prevent electric shock, do not disassemble the handset or the telephone base.
- Avoid interposing any metal objects (clip, key, etc.) between the battery contacts and charging contacts.
- Your telephone may have a slight chance of being damaged by lightning. Unplug the telephone base from the mains and disconnect the telephone line during a thunderstorm.
- Do not use the telephone in the vicinity of a gas leak.
- Do not use the handset near any intensive care medical equipment. People with pacemakers should consult their doctor or cardiologist before using this telephone.
- Clean your telephone with a dry, soft, lint-free cloth. Do not use any cleaning agents or solvents, especially aggressive ones.
- Exchanges between the telephone base and handset being carried out by radio signals, wearers of hearing aids may be bothered by a small buzz.
- Your telephone may interfere with other electrical appliances such as answering machine, television, radio, clock radio or computer when it is sufficiently close to such equipment. To avoid this, place the telephone base at least one meter away from other electrical appliances.
- We do not guarantee privacy of communications through your telephone.
- The receiver of the handset may attract small metal objects (staples, pins, etc). Be careful when placing the handset near these items.
- Your telephone does not work in case of power failure and by consequence cannot be used for emergency calls. To avoid such inconvenience, always keep a traditional corded telephone in your home.
- To prevent electric shock, do not use your telephone during a thunderstorm. Refer to the information printed on your telephone directory.
- You can connect this product to a PSTN telephone line or an analog PBX extension port. Warning: Connecting this telephone to a digital PBX extension port may cause damage.
- Install your telephone close to an easily accessible electrical outlet.
- Do not overload wall outlets and extension cords as this may cause a fire or electric shock.
- To eliminate any voltage within the telephone, unplug the power cord from the mains.
- If the telephone will not be used for a long period of time, unplug the adapter to save power.
- If the power cord of the adapter is damaged, do not try to replace or repair it. Discard the adapter.
- Observe the polarity indicated while installing the batteries.
- It is dangerous to use other battery types or non-rechargeable batteries: they can cause interference and/or damage to the product. The manufacturer shall not be liable for any damages caused by such non-compliance.
- Do not use a charger other than the one supplied with the telephone; otherwise the batteries can be damaged.
- Do not immerse a battery in water and do not throw it in a fire.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.

### **CAUTION**

*Only use the telephone base with the supplied power adapter.*

*Failure to observe the correct polarity or voltage of the adapter may cause damage to the telephone base.*

*Telephone base adapter: IA5060G*

*Input: 100-240V ~50Hz 200mA*

*Output: DC 6V 500mA*

- Install your telephone close to an easily accessible electrical outlet.
- To power off the telephone, unplug the power cord from the mains.
- This appliance is intended for indoor use only.

## ► Installing the telephone base

Given the length of the cables, you must install the telephone base within two meters of an electrical outlet and a telephone wall jack. The telephone base should also be placed at least one meter away from other electrical appliances in order to avoid interference. The handset exchanges radio signals with the telephone base. The strength of these signals depends on the position of the base. You may obtain a stronger signal by placing the base higher.

## ► Operating range of the handset

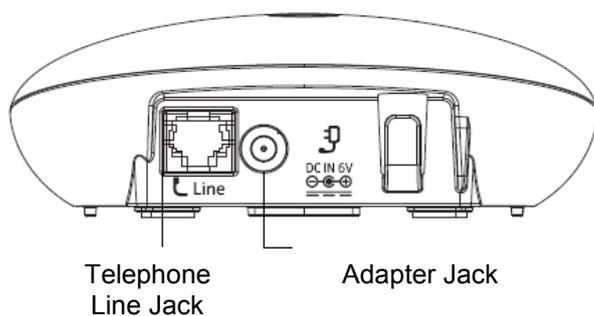
The operating range of your telephone is 300 meters outdoors without obstructions between the telephone base and handset. Obstructions reduce the operating range. When the telephone base is located indoors, no matter whether the handset is indoors or outdoors, the operating range is reduced to 50 meters. Thick concrete walls reduce the operating range significantly.

## ► Signal strength

When the handset is within the operating range of the telephone base, the  icon appears on the screen. When the handset is out of range,  flashes, SEARCH and then OUT OF RANGE appear on the screen. In this case, get closer to the telephone base.

## ► Installing and charging the batteries

1. Insert the connector of the supplied adapter into the adapter jack on the back of the telephone base and then plug it into an electrical outlet.



2. Plug the telephone line cord into the telephone line jack on the back of the telephone base and then connect it to a telephone wall jack.  
*Note: The extension model does not have telephone line jack. You should register the handset to another DECT telephone. (MENU → ADVANCED SET → REGISTER)*
3. Insert the rechargeable Ni-MH batteries supplied into the handset by following the indicated polarity. Close the battery compartment.
4. Place the handset on the telephone base and let the batteries charge for 24 hours before using it for the first time.

## ► Low battery warning

The  icon prompts you to recharge the batteries before continuing to use the telephone. During charging, the battery indicator flashes  on the handset screen.

## ► Battery performance

When fully charged, the batteries offer approximately 10 hours of talk time and 100 hours of standby time under ideal conditions. Please note that new batteries reach their full capacity after several days of normal use.

The battery capacity decreases over time, reducing the talk time and standby time. Replace the batteries if necessary.

The batteries and the handset become hot during charging. This is normal.

### **Tip**

*When you are not using your handset, place it on the charger instead of elsewhere so that you can always have fully charged battery.*

### **WARNING**

**DO NOT USE STANDARD OR ALKALINE BATTERIES. THEY MAY EXPLODE AND CAUSE INJURY. ONLY USE RECHARGEABLE NI-MH BATTERIES AS INDICATED IN THIS USER MANUAL.**

- Risk of explosion if you use incompatible batteries.
- Never use non-rechargeable batteries. Use only batteries that are identical to the one supplied with your telephone.
- Never use alkaline or lithium batteries.
- Do not throw a battery into a fire. This could result in explosion.
- Do not open or damage the batteries. Electrolyte is corrosive and can cause irritation to eyes and skin. It is also toxic and must not be swallowed.
- If you must handle the batteries, avoid them from coming into contact with metal objects. This may cause short circuits or overheating and you may burn yourself.
- Do not attempt to recharge the batteries by heating. The battery electrolyte may leak and irritate your eyes or skin.
- Observe the polarity indicated. Reversing the polarity of the batteries may result in electrolyte leakage or even explosion.
- Remove the batteries if you do not intend to use your phone for several months.
- Only use the supplied telephone base for charging the product; otherwise the batteries can be damaged.
- Dispose of used batteries according to the instructions of your local authorities.



Warning: Danger of explosion if batteries are incorrectly installed.

Use only Ni-MH batteries. The autonomy for the handsets indicated is based on the original capacity of the batteries.

Dispose of used batteries according to the instructions of your local authorities.

### **► Package contents**

The box of this phone model contains the following:

	Quantity
Telephone base	1
Cordless handset	1
AC adapter	1
Telephone cable	1
User manual	1
Rechargeable 1.2V Ni-MH battery (550mAh)	2

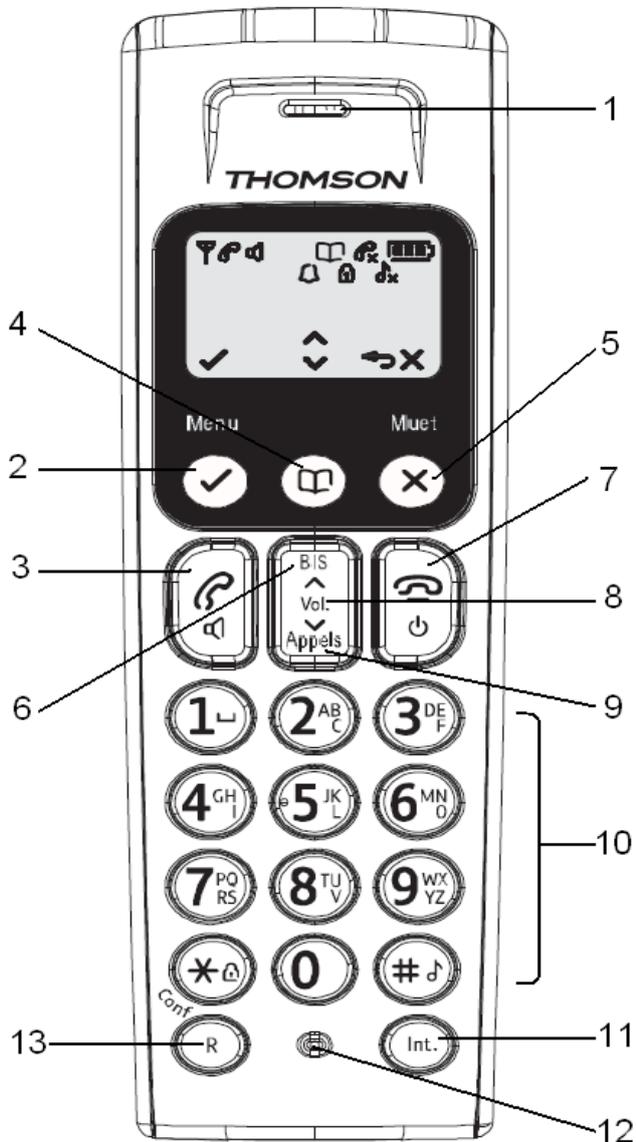
### **Important:**

#### **YOU ARE USING A BROADBAND OR ADSL LINE**

*To ensure proper functioning of your telephone, you need to install a filter (not supplied) between the telephone wall jack and the telephone base. Without this filter, you may experience interference to the phone and loss of broadband signal. See the instructions accompanying the filter in order to install it correctly.*

# Presentation of your telephone system

## ► Handset



### **1 RECEIVER**

Press to access the main menu.  
Press to make a selection on the menu or to confirm the option displayed on the screen.  
To access to the option displayed on the screen.

### **2 MENU / CONFIRMATION**

Press to access the main menu.  
Press to make a selection on the menu or to confirm the option displayed on the screen.  
To access to the option displayed on the screen.

### **3 TALK / HANDSFREE**

Press to dial, to answer a call or use the handsfree function.

### **4 PHONEBOOK**

Press to open the phonebook.

### **5 DELETE / BACK / MUTE**

Press to erase characters, return to standby mode or previous menu.  
During a call, press to activate or deactivate the microphone.  
To access to the option displayed on the screen.

### **6 REDIAL LIST / UP**

Press to access the redial list.  
On the menu, press to move up.  
During a call or while the phone rings, press to increase the volume.

### **7 END / ON/OFF**

During a call, press to end the call and return to standby mode  
In menu/edit mode, press to return to standby mode.  
In standby mode, press and hold to switch off the handset.  
When the handset is switched off, press and hold to turn it on.

### **8 VOLUME**

During a call or when the phone rings, press UP or DOWN to adjust the volume of the receiver or ringer.

### **9 CALL LOG / DOWN**

Press to access the call log.  
On the menu, press to move down.  
During a call or while the phone rings, press to decrease the volume.

## 10 ALPHANUMERIC, \* (ASTERISK), 0, # (HASH) KEYS

Press to enter number/character/ \*/#.

\* (ASTERISK) key in standby mode: long press to activate/deactivate the key lock.

0 Key: in predialing mode or while modifying number: long press to insert a pause.

# (HASH) key in standby mode: long press to activate/deactivate the ringer.

## 11 INTERCOM

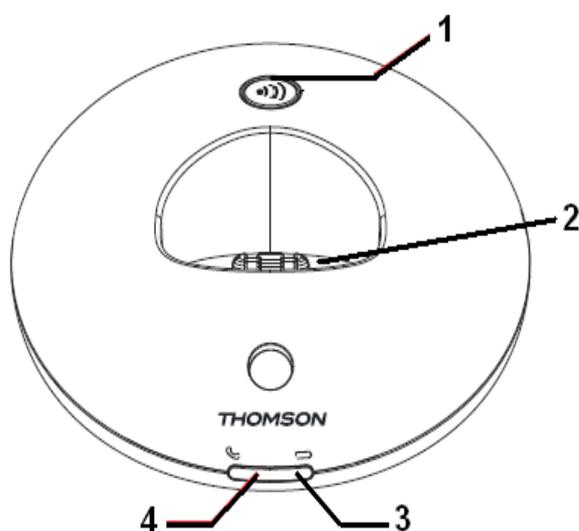
In standby mode, press to select the intercom function.

## 12 MICROPHONE

## 13 FLASH KEY

Press the "R" key to use special functions provided by your telephone service provider such as call waiting and call forwarding.

## ► Telephone base



### 1 HANDSET LOCATOR

Press  on the telephone base in order to find where your handset is located. The handset will ring for about 60 seconds.

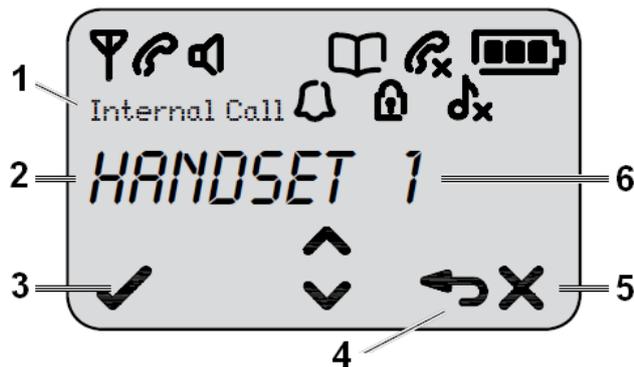
Press  on the handset or  on the telephone base to stop the paging tone.  
(Button not available on the extension model)

### 2 CHARGER

### 3 Battery charging indicator

### 4 Power indicator (lights in green) and operating indicator (flashes in green)

► LCD screen of the handset



1. **Internal Call**: Flashes to indicate an internal call. It lights up to indicate an internal call is in progress.
2. **HANDSET**: Handset name
3. : Press the left button to open the MENU or confirm the displayed option.
4. : Press the right button to return to the previous menu or cancel the current operation.
5. : Press the right button to delete a character during input or to mute the microphone.
6. **1**: Handset number

The below icons may appear on the screen when you are using your telephone.

Icon	Description
	The icon lights up when the handset is within operating range of the base. It flashes when it is not yet registered to the base or while it is out of the operating range.
	Flashes to indicate an incoming internal or external call The icon lights up to indicate that a call is in progress.
	Handsfree function in use
<b>Internal Call</b>	Indicates that intercom is in progress. (This function requires at least two handsets)
	Indicates that the phonebook is open.
	Indicates that there are missed calls.
	Indicates that the battery is fully charged.
	Indicates that the battery is 2/3 charged.
	Indicates that the battery is 1/3 charged.
	Flashes when the battery needs recharging.
	Indicates that the alarm clock is activated.
	Indicates that the handset keypad is locked.
	Indicates that the ringer is off.
	Indicates that you may access more options by scrolling up or down.

## Using the telephone

### ▶ Switching on the handset

When your handset is off, press and hold  until the screen turns on.

To switch off the handset, press and hold  until the screen turns off.

### ▶ Dialing an external call

#### - Predialing

Enter a phone number and press  in order to take the line and dial the number.

Press  to erase the number

#### - Direct dialing

Press  to take the line and then enter the number.

#### - Dialing a call from the phonebook

Press  to open the phonebook then use <UP/DOWN> to select the desired contact you want to call (if you have already input some contacts to the phonebook). Press  to dial the number.

#### - Dialing a call from the call log

Press the <Appels> (Call Log) button to access the call log then use <UP/DOWN> to select the number you want to call (if the call log is not empty). Press  to dial the number.

#### - Dialing a call from the redial list

Press the <Bis> (Redial List) button to access the redial list then use <UP/DOWN> to select the desired number you want to call (if the redial list is not empty). Press  to dial the number.

#### - Call Timer

Your handset automatically displays the total call duration after each call, in HH:MM:SS format.

### ▶ Answering a call

If the handset is not on the charger when the phone rings, press  to answer the call.

If the Auto Answer feature is activated and the handset is on the charger or on the telephone base when the phone rings, simply pick up the handset to answer the call.

### ▶ Ending a call

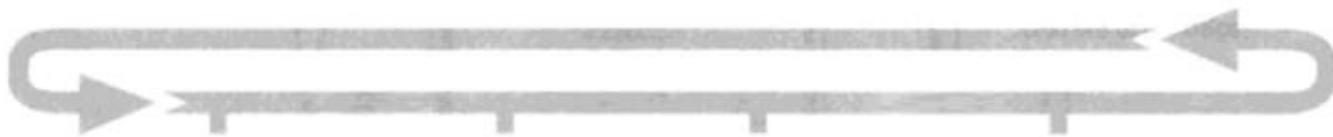
To end a call, press .

OR

Place the handset on the telephone base or charger.

## ► Using the menu

All functions and settings can be accessed from the menu.  
The available menu options are shown below:



PHONEBOOK	CLOCK/ALARM	SETTINGS	ADVANCED SETTINGS
NEW ENTRY	DATA/TIME	HANDSET TONE	REGISTER
VIEW ENTRY	TIME FORMAT	HANDSET NAME	DE-REGISTER
EDIT ENTRY	ALARM	LANGUAGE	PIN CODE
DELETE ENTRY	ALARM TONE	AUTO ANSWER	PHONE RESET
DELETE ALL		BASE MELODY	

## ► Adjusting the volume of the receiver

You can set the receiver volume from 1 to 5.

During a call:

Press <UP> to increase and <DOWN> to decrease the volume. The screen indicates the volume level.

The volume will remain at the selected level until you change it again.

## ► Putting a call on hold

You can mute the microphone so that the caller cannot hear what you say when you talk to someone next to you.

During a call:

Press <MUTE> to deactivate the microphone (**SECRET** appears on the screen). The caller can no longer hear you.

Press <MUTE> again to reactivate the microphone.

## ► Deactivating the handset ringer

In standby mode, press and hold <#> to turn off the ringer. The  indicator appears on the handset screen.

## ► Redialing a number

The last 10 telephone numbers you dialed are stored on the redial list. For numbers already saved on the phonebook, the contact's name appears instead of the telephone number.

Redialing a call from the redial list

1. Press <UP> to access the redial list.
2. Press <DOWN/UP> to scroll through the redial list and select a number.
3. Press  to dial the number.

## ► Saving a redial number to the phonebook

1. Perform steps 1 and 2 as indicated in "Redialing a number".
2. Press <MENU>. Select SAVE by pressing <Menu>.
3. Enter the contact's name then press <MENU> to confirm. If necessary, modify the phone number then press <MENU> to confirm. Select a ringtone.

### **Note:**

After entering the contact's name, press <MENU> to display the phone number. Then press <MENU> again to select a ringtone. Press <UP/DOWN> to scroll through the list of ringtones. You must enter the name and then the phone number to save the contact in the phonebook.

### ▶ **Deleting a number from the redial list**

1. Perform steps 1 and 2 as indicated in “Redialing a number”.
2. Press <MENU> and then use <UP/DOWN> to select DELETE ENTRY.
3. Press <MENU> to confirm deletion.

### ▶ **Deleting all numbers from the redial list**

1. Perform steps 1 and 2 as indicated in “Redialing a number”.
2. Press <MENU> and then use <UP/DOWN> to select DELETE ALL.
3. Press <MENU> to confirm deletion.

### ▶ **Key lock**

You can lock the keypad of the handset to avoid accidentally pressing any key when you are not using the handset.

1. To lock the keys: in standby mode, press and hold <\*> until the  icon and KEYS LOCKED appear on the screen.
2. To unlock the keys: in standby mode, press and hold <\*> until the  icon turns off.

### ▶ **Dialing an internal call (for multi-handset models only)**

This function is available only if you have registered at least two handsets.

It allows you to make free internal calls, transfer external calls from one handset to another and use the conference mode.

*Note: If only one handset is registered to the telephone base, when you press <Int>, the screen displays UNAVAILABLE.*

*If two handsets are registered to the base, you are immediately connected to the second handset when you press <Int>.*

### ▶ **Dialing an internal call**

1. Press <Int>. The list of registered handsets appears on the screen.
2. Press the handset number you want to talk to.

**Note:** Press the <\*> key to call all the registered handsets.

3. The selected handset rings. As soon as someone presses <CALL>  on the handset, you can communicate with him/her.

### ▶ **Transferring an external call to another handset**

During a call:

1. Press <Int>
2. Press the desired handset number.
3. The external call is automatically put on hold and the selected handset rings.
4. The handset holder presses <CALL>  to answer the internal call.
5. Press <END>  on the calling handset to end the conversation with the external caller.
6. The external call is transferred to the handset you called.

### ▶ **Conference mode**

The 3-party conference feature allows two handsets to communicate with an external caller. This function does not require subscription to your telephone service provider.

During an external call:

1. Perform steps 1 to 4 as indicated in “Transferring an external call to another handset”.
2. Press and hold <\*> to use the conference mode. The screen displays CONFERENCE. If one of two handsets hangs up, the other remains in communication with the external caller.

## **Phonebook**

Your handset can save up to 50 contacts (names and phone numbers). Each contact can contain up to 24 digits for the phone number and 12 characters for the name.  
In phonebook display mode, the contacts appear in alphabetical order.

### **▶ Adding a new contact**

In standby mode:

1. Press <Menu> and use <UP/DOWN> to select the option PHONEBOOK or press .
2. Press <Menu> to select NEW ENTRY.
3. Press <Menu> to enter the name.
4. Press <Menu> to enter the number.
5. Press <Menu> to select the ringtone for the contact.
6. Press <Menu> to save this new contact to the phonebook.

### **▶ Editing a contact**

**Note:** This is only possible when your phonebook contains at least one contact.

In standby mode:

1. Press  to access the phonebook.
2. Press <UP/DOWN> to select the desired contact.
3. Press <Menu> then use <UP/DOWN> to select EDIT ENTRY.
4. Press <Menu>, modify the name and then press <Menu>.
5. Edit the number and then press <Menu>.
6. Change the ringtone and press <Menu> to save.

### **▶ Viewing a contact**

1. Press  to access the phonebook.
2. Press <UP/DOWN> to select the desired contact.
3. Press <#> to view the phone number and press <#> again to view the assigned ringtone.

OR

1. Press <MENU> to access the phonebook and confirm.
2. Press <UP/DOWN> to select the option VIEW ENTRY and confirm.
3. Press <UP/DOWN> to scroll through the entries.

### **▶ Deleting a contact**

1. Press  to access the phonebook.
2. Press <UP/DOWN> to select the desired contact.
3. Press <Menu> then use <UP/DOWN> to select the option DELETE ENTRY.
4. Press <Menu> to confirm then press <Menu> again to reconfirm.

### **▶ Deleting all contacts in the phonebook**

1. Press  to access the phonebook.
2. Press <Menu> then use <UP/DOWN> to select the option DELETE ALL.
3. Press <Menu> to confirm then press <Menu> again to reconfirm.

## **Call log**

You should first subscribe to the caller identification service from your telephone service provider before accessing this feature from your telephone.

After you have subscribed to this service, when someone calls, the caller's phone number is displayed on the handset screen. If this number is saved in your phonebook, the contact name is also shown. The 40 most recent calls received, along with the date and time called, are saved on the call log.

If the caller has requested that his/her phone number not to be shown, "MASKED" appears on the handset screen when the phone rings.

### **▶ Displaying the call log**

Answered calls and missed calls are recorded in the call log, from the most recent to the oldest.

When this list is full, the oldest call is deleted in order to save new calls. The icon  appears when there is a missed call that you have not consulted on the call log.

1. Press <DOWN> ("Appels") to access the call log.
2. Press <UP/DOWN> to select the desired entry.

If the name is displayed, press <#> to view the number. Then press <#> again to view the date and time of the call.

### **▶ Saving a call log entry onto the phonebook**

1. Press <DOWN> ("Appels") to access the call log.
2. Press <UP/DOWN> to select the desired entry.
3. Press <Menu> and select SAVE.
4. Press <Menu> to enter the contact's name.
5. Press <Menu> and the phone number is displayed. Edit if necessary.
6. Press <Menu> and <UP/DOWN> to select the ringtone.
7. Press <Menu> to confirm.

### **▶ Deleting an entry from the call log**

1. Press <DOWN> ("Appels") to access the call log.
2. Press <UP/DOWN> to select the desired entry.
3. Press <Menu> and use <UP/DOWN> to select DELETE ENTRY.
4. Press <Menu> to confirm. Then press <Menu> again to reconfirm.

### **▶ Deleting all entries from the call log**

1. Press <DOWN> ("Appels") to access the call log.
2. Press <Menu> and use <UP/DOWN> to select DELETE ALL.
3. Press <Menu> to confirm. Then press <Menu> again to reconfirm.

## **Clock and alarm**

You can change the time format and activate the alarm clock.

### **▶ Setting the date and time**

1. Press <Menu> then use <UP/DOWN> to select CLOCK/ALARM.
2. Press <Menu> then use <UP/DOWN> to select DATE/TIME.
3. Press <Menu> then enter the date.
4. Press <Menu> then enter the time.
5. Press <Menu> to confirm.

### **▶ Changing the time format**

1. Press <Menu> then use <UP/DOWN> to select CLOCK/ALARM.
2. Press <Menu> then use <UP/DOWN> to select TIME FORMAT.
3. Press <Menu> then use <UP/DOWN> to select the desired time format between 12H and 24H.
4. Press <Menu> to confirm.

### **▶ Alarm clock function**

You can use your handset as an alarm clock once or daily. This function is indicated by the  icon on the handset screen. When the alarm clock goes off, the alarm will sound for one minute.

#### **Setting and activating the alarm clock**

1. Press <Menu> then use <UP/DOWN> to select CLOCK/ALARM.
2. Press <Menu> then use <UP/DOWN> to select ALARM.
3. Press <Menu> then use <UP/DOWN> to select the desired option: ONCE, DAILY or OFF.
4. Press <Menu> to enter the alarm time.
5. Press <Menu> to confirm.

#### **Setting the alarm tone**

1. Press <Menu> then use <UP/DOWN> to select CLOCK/ALARM.
2. Press <Menu> then use <UP/DOWN> to select ALARM TONE.
3. Press <Menu> then use <UP/DOWN> to select the desired melody.

## **Settings**

### **Setting the handset**

#### **▶ Selecting the ringtone**

1. Press <MENU> then use <UP/DOWN> to select SETTINGS.
2. Press <MENU> and select HANDSET TONE.
3. Press <MENU> and select RING MELODY.
4. Press <MENU> then use <UP/DOWN> to select the desired ringtone (you can choose from 5 melodies).
5. Press <MENU> to confirm.

#### **▶ Adjusting the ringer volume**

1. Press <MENU> then use <UP/DOWN> to select SETTINGS.
2. Press <MENU> and select HANDSET TONE.
3. Press <MENU> and select RING VOLUME.
4. Press <MENU> then use <UP/DOWN> to select the desired volume (you can set ringer volume from 1 to 5, or mute the ringer).
5. Press <MENU> to confirm.

#### **▶ Setting the key tone**

1. Press <MENU> then use <UP/DOWN> to select SETTINGS.
2. Press <MENU> and select HANDSET TONE.
3. Press <MENU> and select KEY TONES.
4. Press <MENU> then use <UP/DOWN> to select OFF to deactivate or ON to activate the key tone.
5. Press <MENU> to confirm.

#### **▶ Selecting the language**

1. Press <MENU> then use <UP/DOWN> to select SETTINGS.
2. Press <MENU> and select LANGUAGE.
3. Press <MENU> then use <UP/DOWN> to select the desired language.
4. Press <MENU> to confirm.

#### **▶ Changing the handset name**

1. Press <MENU> then use <UP/DOWN> to select SETTINGS.
2. Press <MENU> and select HANDSET NAME.
3. Press <MENU> and enter the desired name.
4. Press <MENU> to confirm.

#### **Note:**

*The handset name cannot exceed 10 characters.*

#### **▶ Enabling/disabling auto answer**

1. Press <MENU> then use <UP/DOWN> to select SETTINGS.
2. Press <MENU> and select AUTO ANSWER.
3. Press <MENU> then use <UP/DOWN> to OFF or ON.
4. Press <MENU> and enter the desired name.
5. Press <MENU> to confirm.

## Setting the telephone base

### ▶ Selecting the ringtone

1. Press <MENU> then use <UP/DOWN> to select SETTINGS.
2. Press <MENU> and select BASE MELODY.
3. Press <MENU> and select RING MELODY.
4. Press <MENU> then use <UP/DOWN> to select the desired ringtone (you can choose from 5 melodies).
5. Press <MENU> to confirm.

### ▶ Adjusting the ringer volume

1. Press <MENU> then use <UP/DOWN> to select SETTINGS.
2. Press <MENU> and select BASE MELODY.
3. Press <MENU> and select RING VOLUME.
4. Press <MENU> then use <UP/DOWN> to select the desired volume (you can set ringer volume from 1 to 5, or mute the ringer).
5. Press <MENU> to confirm.

### ▶ Changing the PIN code

The 4-digit PIN code is required for changing the settings and for registering/de-registering a handset. The default PIN code is "0000".

1. Press <MENU> then use <UP/DOWN> to select ADVANCED SET.
2. Press <MENU> then use <UP/DOWN> to select PIN CODE.
3. Press <MENU>. The telephone prompts you to enter the actual PIN code.
4. Enter the actual 4-digit PIN code.
5. Press <MENU> and enter your desired new PIN code.
6. Press <MENU> and reenter the same PIN code for confirmation.
7. Press <MENU> to confirm the new PIN code.

### ▶ Registering a handset

The supplied handset is by default registered to the telephone base. You can register up to 5 handsets to a base.

If for some reason the handset is not registered to the base (the antenna icon on the screen blinks), register it as follows:

1. Press and hold  on the telephone base for **five seconds** until you hear a beep. The telephone base is now switched to registration mode.
2. On the handset, press <MENU> then use <UP/DOWN> to select ADVANCED SET.
3. Press <MENU> and select REGISTER.
4. Press <MENU> and enter your 4-digit PIN code.
5. Press <MENU> to confirm registration.

When the handset is registered to the base, you will hear a confirmation beep and the antenna icon will stop flashing.

The first available handset number will be assigned to the newly registered handset. This number will appear on the handset screen in standby mode.

### ▶ De-registering a handset

This operation requires you to enter the 4-digit PIN. On the de-registered handset screen, the antenna icon will flash and UNREGISTERED appears.

**Note:** Check the number of the handset to be de-registered.

1. Press <MENU> then use <UP/DOWN> to select ADVANCED SET.
2. Press <MENU> then use <UP/DOWN> to select DE-REGISTER.
3. Press <MENU>. The telephone prompts you to enter the PIN code.
4. Enter the 4-digit PIN code.
5. Press <MENU>. The list of all registered handsets appears on the screen.
6. Press the number of the handset to deregister it.

### ▶ Restoring factory settings

You can restore the factory settings at any time. Caution! This will erase all your settings, the call log and redial list, only your phonebook will be retained.

1. Press <MENU> then use <UP/DOWN> to select ADVANCED SET.
2. Press <MENU> then use <UP/DOWN> to select PHONE RESET.
3. Press <MENU> then press <MENU> again to confirm.

### **Eco Mode**

This feature saves power consumption and reduces radio waves emission. The indoors and outdoors operating ranges will be reduced in eco mode.

## Troubleshootings

<b>Problem</b>	<b>Possible Causes</b>	<b>Suggestions</b>
No dial tone in the cordless handset.	<ol style="list-style-type: none"> <li>1. The telephone base is not connected properly.</li> <li>2. The handset is too far from the telephone base.</li> <li>3. The batteries are exhausted.</li> <li>4. The batteries are installed with the polarity reversed.</li> <li>5. The handset is not registered.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check the mains and telephone line connections.</li> <li>2. Get closer to the telephone base.</li> <li>3. Recharge the batteries.</li> <li>4. Reinstall the batteries by following the correct +/- polarity as indicated.</li> <li>5. Register the handset.</li> </ol>
The antenna icon flashes.	<ol style="list-style-type: none"> <li>1. The handset is not registered to the telephone base.</li> <li>2. The handset is out of range.</li> <li>3. The telephone base is not connected properly.</li> </ol>	<ol style="list-style-type: none"> <li>1. Register the handset.</li> <li>2. Get closer to the telephone base.</li> <li>3. Check the mains connection of the telephone base.</li> </ol>
No dial tone when the handset is placed on the charger.	<ol style="list-style-type: none"> <li>1. You have not put the handset on the charger correctly.</li> <li>2. Charger contacts are dirty.</li> <li>3. The telephone base is not connected to the mains.</li> <li>4. The handset is turned off.</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove the handset from the charger and place it correctly.</li> <li>2. Clean the contacts of the charger with a clean dry cloth.</li> <li>3. Check the mains connection of the telephone base.</li> <li>4. Check the batteries.</li> </ol>
The handset is left on the charger for 24 hours but the battery indicator is still empty.	<ol style="list-style-type: none"> <li>1. The handset batteries are defective.</li> <li>2. You have not put the handset on the charger correctly.</li> <li>3. You have not installed the batteries correctly.</li> <li>4. The telephone base is not connected properly.</li> </ol>	<ol style="list-style-type: none"> <li>1. Install new AAA rechargeable Ni-MH batteries.</li> <li>2. Check that the battery icon is animated while charging.</li> <li>3. Reinstall the batteries by following the correct +/- polarity as indicated</li> <li>4. Check the mains connection of the telephone base.</li> </ol>
No icon is displayed on the screen.	<ol style="list-style-type: none"> <li>1. The batteries are exhausted.</li> <li>2. The telephone base is not connected properly.</li> </ol>	<ol style="list-style-type: none"> <li>1. Recharge the batteries.</li> <li>2. Make sure the telephone base is properly connected.</li> </ol>
Poor audio quality (crackles, echo, etc.)	<ol style="list-style-type: none"> <li>1. Interference with nearby electrical equipment.</li> <li>2. The walls of the room in which the telephone base is located are thick.</li> <li>3. The handset is too far from the telephone base.</li> <li>4. You are using a broadband/ADSL line and have not installed a filter (not supplied) into the wall outlet used by the telephone.</li> <li>5. The telephone line is defective.</li> </ol>	<ol style="list-style-type: none"> <li>1. Try installing the telephone in another location, sufficiently far away from other electrical appliances.</li> <li>2. Install the telephone base in another room or use an extension cord.</li> <li>3. Get closer to the telephone base.</li> <li>4. Install an ADSL filter between the telephone wall jack and the telephone line cable.</li> <li>5. Ask your operator to check your telephone line.</li> </ol>
The phone does not ring when there is an incoming call.	<ol style="list-style-type: none"> <li>1. You have disabled the ringer.</li> <li>2. Too many phones share the same telephone line.</li> <li>3. You have not connected the telephone base.</li> </ol>	<ol style="list-style-type: none"> <li>1. Activate the ringer.</li> <li>2. Disconnect some phones from the telephone line.</li> <li>3. Check the connections of the telephone base.</li> </ol>
The keys do not work.	The keys are locked.	Unlock the keys.
Busy tone & call in progress indicator turned on	<ol style="list-style-type: none"> <li>1. Another handset is using the line.</li> <li>2. Improper connection.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check all handsets and end all calls.</li> <li>2. Check the telephone line connection of the telephone base.</li> </ol>
Cannot register a handset.	You have already registered the maximum number of handsets (5) to the telephone base.	De-register handsets that you do not use and try again.
Cannot redial call or cannot answer a second incoming call.	The flash time is not valid or the service is not available.	Check the redial setting. Check with your telephone service provider.
The battery icon (*) does not turn on when the handset is placed on the telephone base.	<ol style="list-style-type: none"> <li>1. Charger's contacts are defective.</li> <li>2. Charger's contacts are dirty.</li> <li>3. The batteries are already fully charged.</li> </ol>	<ol style="list-style-type: none"> <li>1. Adjust the position of the handset.</li> <li>2. Clean the contacts with a dry cloth.</li> <li>3. You can leave the handset on the base even when the battery is fully charged.</li> </ol>
Cannot save new contact onto the phonebook.	The phonebook is full.	Delete contacts that you do not use.

**Note:**

*If none of the above suggestions solves your problems, try unplugging the telephone base from the mains and removing the batteries from all handsets. Wait 15 minutes and then reconnect everything.*

**Declaration of conformity**

This appliance complies with the essential requirements and other provisions of Directive 1995/5/EC.

The declaration of conformity is available at: [www.logisav.fr](http://www.logisav.fr)



■ This logo on the product indicates that it is an appliance whose treatment as waste falls within the framework of Directive 2002/96/EC of 27 January 2003 on waste electrical and electronic equipment (WEEE).

The presence of hazardous substances in electrical and electronic equipment may have potential effects on the environment and human health in the reprocessing cycle of this product

Therefore, at the end of service life of this appliance, you should not dispose of it as normal unsorted household waste.

As an end-user, your role is vital in the cycle of reuse, recycling and other forms of recovery of waste electrical and electronic equipment. Recycling and collection systems are made available by local authorities and distributors.

You have an obligation to use the collection systems at your disposal.

Used batteries shall be deposited at an appropriate collection point. Never dispose of batteries with household waste.

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